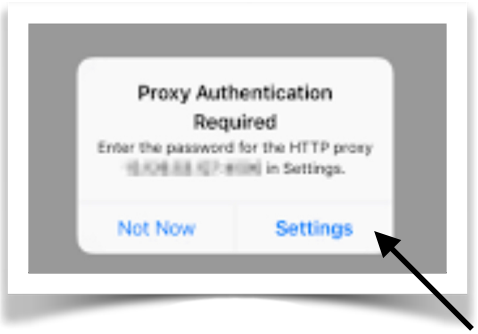
Your iPad Accounts

RM Username (Proxy authentication)

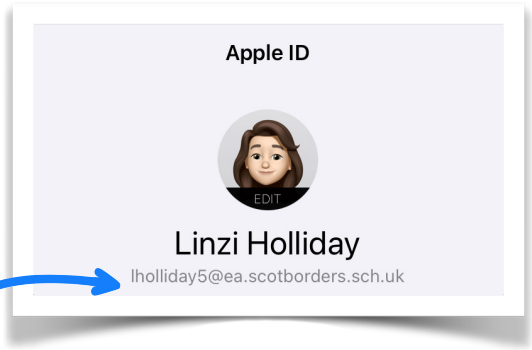


Username is your login to the laptops/computers
With **cluster3** at the start

E.g. cluster3\lholliday3
(You must make sure it is a backslash for this to work.)

Then enter your usual password for the computer logon.

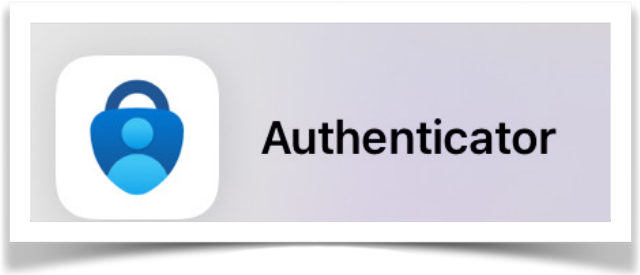
Apple ID



This is found in settings and needs to stay logged in at all times.

The username is your computer login username with **@ea.scotborders.sch.uk** at the end.

GLOW



Your glow account is used in authenticator to keep your outlook, Teams and other Microsoft apps working.

Opening the Outlook app and signing in will bring up authenticator. Login through the Glow pop up and this should log in all your other Microsoft apps.

If in doubt always make sure word/powerpoint/ OneDrive etc are logged in with your glow details.

This username usually starts **gw**…
e.g. gw18murraydavid@glow.sch.uk